

# Privacy Policy

**Effective Date:** 4/22/25

At TrueForce, we are committed to protecting your privacy and ensuring your personal information is handled in a safe and responsible manner.

## Information We Collect

We may collect personal information necessary to provide our services, including:

- Name and contact information
- Account login credentials
- Performance and usage data generated through the TrueForce machine and application

## How We Use Your Information

Your information is used to:

- Provide and operate the TrueForce machine and application
- Maintain secure user accounts
- Improve user experience and system functionality
- Communicate important updates or service-related information

## Account Security

The TrueForce machine and application are password protected to ensure that only authorized users can access their accounts. We take reasonable measures to protect your information from unauthorized access.

## Connectivity

The TrueForce application uses Bluetooth technology to connect securely to the TrueForce device. This connection is designed to be user-friendly while maintaining appropriate data protection standards.

## Data Retention and Deletion

If you choose to delete your account:

- Your data will remain in our system for 30 days following the deletion request
- After 30 days, your data will be permanently erased and cannot be recovered

## **Your Rights**

You have the right to:

- Request access to your personal data
- Request deletion of your account and associated data
- Contact us with any privacy-related concerns

## **Contact Us**

If you have any questions regarding this Privacy Policy, please contact us at:  
support@trueforcetechnologies.com  
(515) 317-7564